



PURE PLANET

Warm Home Discount Scheme

The Warm Home Discount is a government scheme that offers a one-off energy credit of £140 to those who need it most.

It's managed by energy suppliers, so if you qualify it'll be paid as a credit to your energy account by your energy supplier. The scheme is separated into two groups – called 'Core group' and 'Broader group'. If you receive the Guarantee Credit element of pension credit, you'll automatically qualify as part of the 'Core group'. The Department of Work and Pensions (DWP) will send you a letter to confirm, and they'll notify the energy supplier you were on supply with on 5 July 2020 (the 'qualifying date'). If you're part of this group, there's nothing you need to do. Whichever supplier you were with on the qualifying date should automatically apply the credit for you.

If you don't receive the Guarantee Credit element of pension credit, you may still qualify under the 'Broader group'. For this, you'll need to check the criteria, and then submit an application. Each energy supplier will have slightly different criteria, and they may change year to year.

Below are Pure Planet's Broader group criteria for 2020/21. The Pure Planet account holder, or their partner, must meet one of the Primary Criteria, and one of the corresponding supporting criteria to qualify, if applicable. So, for example, if Primary Criteria 1. applies to you or your partner, then one of the supporting criteria from a) to g) must also apply to qualify.

To apply for the broader group, fill out the application form at www.pureplanetwhd.co.uk.

Primary criteria You receive...	Supporting criteria And at least one must apply to you...
<ol style="list-style-type: none">1. Income support; or2. Income-related employment and support allowance (ESA), which includes a support component; or3. Income-related employment and support allowance (ESA), as well as being a member of the work-related activity group; or4. Income-based job seekers allowance	<ol style="list-style-type: none">(a) You have parental responsibility for a child under the age of 5 who ordinarily resides with you(b) You receive any one of the following:<ul style="list-style-type: none">- Child tax credit which includes a disability or severe disability element- A disabled child premium- A disability premium, enhanced disability premium or severe

<p>(JSA)</p>	<p>disability premium</p> <ul style="list-style-type: none"> (c) You have parental responsibility for a child between the ages of 5 and 18 who is in full time education (d) You receive Personal Independence Payments, Disability Living Allowance, Incapacity Benefit or Attendance Allowance for themselves or for another adult or child living with you (e) You receive exemption from NHS prescription charges because you have on-going / chronic illness (f) You are registered disabled (g) You are living with a mental or physical disability or illness, verified by a doctor
<ul style="list-style-type: none"> 5. Universal credit, and have an earned income of between zero and £1,349 in at least one of the twelve; or preceding assessment periods; or 6. Child tax credit, by virtue of an award, which is based on an annual income not exceeding £16,190 	<ul style="list-style-type: none"> (a) You have parental responsibility for a child under the age of 5 who ordinarily resides with you (b) You have parental responsibility for a child between the ages of 5 and 18 who is in full time education (c) You receive Personal Independence Payments, Disability Living Allowance, Incapacity Benefit or Attendance Allowance for yourself or for another adult or child living with you (d) You receive exemption from NHS prescription charges because you have on-going / chronic illness (e) You are registered disabled (f) You are living with a mental or physical disability or illness, verified by a doctor
<ul style="list-style-type: none"> 7. A household annual income of less than £16,190 	<p>Your household must include:</p> <ul style="list-style-type: none"> (a) A dependent child aged under 5 years and/or (b) A dependent child between 5 and 18 years and in full time education <p>Or;</p>

	<p>You or your partner:</p> <ul style="list-style-type: none"> (a) Are aged 60 or over; or (b) Receive Personal Independence Payments, Disability Living Allowance, Incapacity Benefit or Attendance Allowance for yourself or for another adult or child living with you; or (c) Receive exemption from NHS prescription charges because you have on-going / chronic illness; or (d) Are registered disabled; or (e) Are living with a mental or physical disability or illness, verified by a doctor
8. Child tax credit, by virtue of an award, which is based on an annual income not exceeding £16,190	<ul style="list-style-type: none"> (a) You have parental responsibility for a child who is disabled, and is in receipt of a qualifying component falling within paragraph (a) or (b) of the definition of a qualifying component (as criteria 1 to 3 above)
9. Universal credit, and an earned income of between zero and £1,349 in at least one of the twelve preceding assessment periods	<ul style="list-style-type: none"> (a) You receive the limited capability for work or limited capability for work and work-related activity as construed in accordance with regulations 39 and 40 of the Universal Credit Regulations 2013(a); or (b) You receive the disabled child element of Universal Credit
10. The Savings element of the State Pension Credit but do not receive the Guarantee element (so are aged 65 or over and on Pension Credit, but do not qualify for the Core Group)	No supporting criteria needed

If you need any help and support to apply, including extra help with your benefits, we'd recommend getting in touch with Citizen's Advice. You can reach them Monday to Friday, 9am to 5pm on 03444 111444 in England, or 03444 772020 in Wales. Or, chat to them online at www.citizensadvice.org.uk.